

Wholesale Blank Terms & Conditions.

- If you would like to place an order, please send us an email with the full details of your order to hello@schnookypie.co.za. We will then send you a quote. Full payment is required before we can start an order. Once payment has been received we will then email you through the invoice within 48 hours.
- Please note that orders are produced based on the quote that is sent to you and from which you make payment, so please ensure that you are 100% happy with the items on the quote.
- Please note that orders take approximately 4-6 weeks to be made from payment of order.
- Delivery takes 2-5 working days depending on your area and the size of your order. Bigger orders and orders going to outlying areas will take longer as they are sent via domestic road freight.
- Taking both timelines above into consideration orders take 5-7 weeks to be made and delivered to you. But we always try to do everything in our power to get orders out as quickly as possible.
- All orders are made to order and we are able to add your own brand label onto the garments at no additional cost. Your order can be delayed if your labels take long to get to us. The 4-6 weeks production period starts AFTER labels have been delivered to us as we can only plan production on our line once we have the labels in our possession. Please note we do not produce labels on your behalf, you will need to supply us with the labels.
- If we have a problem with sourcing the colour fabric that you have requested, we will be in touch as soon as possible to arrange a new colour or to communicate a potential delay in the order. We are limited to the stock that our local suppliers have and sometimes they do not have all of the colours on hand, so this could create a delay with an order, but we will communicate this to you as soon as we are aware that there is no stock available.
- We are also able to add swingtags to garments, wash care labels as well as your own size labels. Please contact us to make arrangements, these are at an additional cost of R1 per garment and per item. Please note: we cannot supply these items but you can send them to us to be added to the garments.
- We are also able to change the binding colours on garments or to change up the colours of the garments within the colours available. For example, you can order a black raglan with white sleeve and a white neckline – please see catalogue for pricing for these extras.
- We are also opening to working with you on new design garments if we feel that we may be able to add these to our blanks catalogue as well. Please email us to discuss.

IMPORTANT please read:

- From time to time we do experience some rejects. It is an industry norm to have 3-5% rejects during production. We only produce the amount of garments that you order, and we take every step possible to ensure that there are no flaws in the fabric before production. However, there could be a few items which are produced and in which the fabric has a flaw – such as a small hole in the fabric or a different colour thread in the fabric, which were not picked up during cutting and checking of the fabric. This could then be picked up in our final quality checking of the finished products. The product is then declared a reject but it will still be sent as part of your order. We are not able to do a refund or replace a reject but we do take every step possible to limit rejects to a bare minimum but on occasion we do have instances where we do get a few rejects.